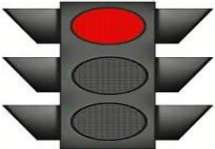
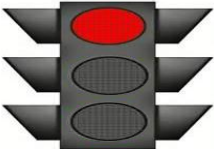


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KPI Owner: Robert Kirchdorfer

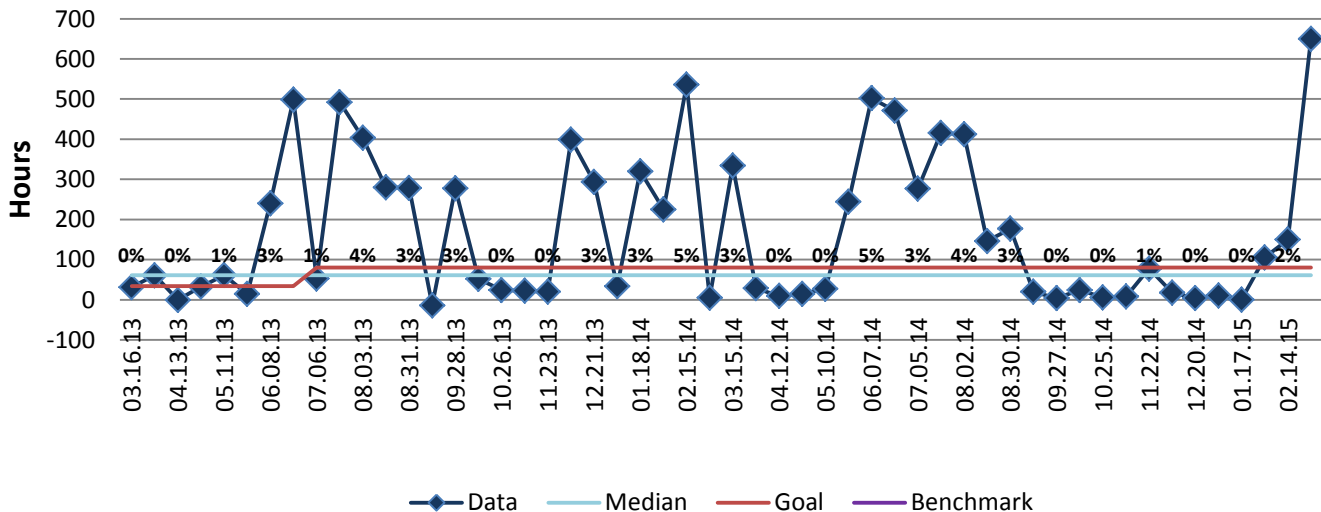
Process: Overtime Management

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: FY13 Bi-weekly average: 74 hours Goal: Reduce unscheduled general fund overtime hours paid to 80 hours per pay period in FY14    Benchmark: TBD		Data Source: PeopleSoft - Expense Distribution  Goal Source: Department Leadership Team  Benchmark Source: TBD	Plan-Do-Check-Act Step 8: Monitor and diagnose  Measurement Method: The number of hours of overtime paid for by general fund dollars  Why Measure: To help address structural budget issues  Next Improvement Step:		
How Are We Doing?					
03.02.14-02.28.15 12 Month Goal	03.02.14-02.28.15 12 Month Actual		02.15.15-02.28.15 Goal	02.15.15-02.28.15 Actual	
2,080	4,136		80	650	
Hours	Hours		Hours	Hours	

## 



Good



Root cause analysis is not necessary because the department's overtime hours are less than 2% of Louisville Metro Government's total overtime hours.